

Outstanding actions from Overview and Scrutiny – February 2019

MEETING DATE AGENDA ITEM AND MINUTE NUMBER	RECOMMENDATION/ ACTION	UPDATE	TIMESCALE
OSC22/18 & OSC25/18	Members asked for further information in relation to the Contact Centre’s call statistics.	INFORMATION WILL BE PROVIDED TO MEMBERS IN RELATION TO THIS.	FEB- MARCH 2019
OSC26/18	Members asked whether the number of complaints made against ARP had increased since last year’s report. (O&S Panel meeting 28 November 2017).	ARP Enforcement did not receive any official complaints for Fenland DC during 2017-18. The response relates to complaints raised through the Council’s 3Cs process (i.e. from our community/customers) in relation to the ARP Enforcement/Bailiff service.	COMPLETE
OSC33/18	Members asked for the financial implications to the Council of increasing the Council Tax by set percentages.	Information attached.	COMPLETE

Medium Term Forecast - Council Tax Options	Estimate 2019/20	Forecast 2020/21	Forecast 2021/22	Forecast 2022/23	Forecast 2023/24
Forecast Council Taxbase	29,380	29,680	29,980	30,280	30,580
	£	£	£	£	£
1 1.97% CT increase in 2019/20; 1.98% thereafter Band D Council Tax	265.59	270.85	276.21	281.68	287.26
Total Council Tax income	7,803,034	8,038,828	8,280,776	8,529,270	8,784,411
2 0% CT increase in 2019/20 and 1.98% thereafter Band D Council Tax	260.46	265.62	270.88	276.24	281.71
Total Council Tax income	7,652,315	7,883,602	8,120,982	8,364,547	8,614,692
<i>Reduction in Council Tax income 2-1</i>	-150,719	-155,226	-159,793	-164,723	-169,719
<i>Cumulative Reduction in Council Tax income</i>		-305,946	-465,739	-630,462	-800,181